

**To:** StClair, Christie[StClair.Christie@epa.gov]  
**From:** Colaizzi, Jennifer C.  
**Sent:** Tue 8/11/2015 10:51:33 PM  
**Subject:** Fwd: Top questions/comments from callers/emailers as of this morning 8/11/15

Here are some Qs. I will piecemeal the Qs to you.

Sent from my iPhone

Begin forwarded message:

**From:** "Mylott, Richard" <Mylott.Richard@epa.gov>  
**Date:** August 11, 2015 at 6:02:39 PM EDT  
**To:** "Colaizzi, Jennifer C." <Colaizzi.Jennifer@epa.gov>, "Jenkins, Laura Flynn" <Jenkins.Laura@epa.gov>  
**Cc:** "Harrison, Melissa" <Harrison.Melissa@epa.gov>, "Williams, Caroline" <Williams.Caroline@epa.gov>  
**Subject:** RE: Top questions/comments from callers/emailers as of this morning 8/11/15

Jennifer-- we are sharing information from the website and prior statements and referring folks to the press call, but cannot answer most of the specific Qs we are getting about WQ info, timeframes, plume location, sampling and risks to Lake Powell, and other citizen related concerns.

Are we at the point where we can refer reporters to press team in Durango and the [press@epa.gov](mailto:press@epa.gov) email address?

Rich

**From:** Colaizzi, Jennifer C.  
**Sent:** Tuesday, August 11, 2015 3:15 PM  
**To:** Jenkins, Laura Flynn  
**Cc:** Harrison, Melissa; Mylott, Richard; Williams, Caroline  
**Subject:** Re: Top questions/comments from callers/emailers as of this morning 8/11/15

Do we have responses to these Qs yet? Or do we still need to draft?

Sent from my iPhone

On Aug 11, 2015, at 3:41 PM, "Jenkins, Laura Flynn" <[Jenkins.Laura@epa.gov](mailto:Jenkins.Laura@epa.gov)> wrote:

Melissa and Jennifer:

Below are the most common questions/themes coming from callers to the R8 Environmental Information Service Center.

- Businesses who want to help with the clean-up. Who do they contact?
- Citizens say our website seems to purposely give no EPA phone number for specific contacts in order to dodge answering questions.
- Citizens want a specific place to formally leave a comment.
- Financial Claims. "I've been financially impacted by the release. Who is going to pay?"
- Many press calls in general. Some calls from the press wanting to know if it's just a phone-in press conference or will there be a place where press people can gather.
- Citizens want to know if their vacation destinations have been impacted. River rafting, etc.
- Scientists want info about specific data regarding concentrations and

contaminants.

- Want specific names of who at EPA is responsible for the Gold King Mine release? Who will be fired?

- Citizens asking if drinking water is safe?

- Other government agencies asking who is the EPA contact person to answer questions.

- Overall, we have many angry, profanity filled emails and calls.

Laura Jenkins

Media Officer

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